

The experts behind our planning resilience service

At Capita, it's our people that make our planning resilience service stand out from the crowd.

We have a team of over 100 experienced planning professionals located across the UK. We can provide the full range of support services – whether it's supporting with eliminating backlogs of applications, providing additional capacity to deal with peaks in workload or additional expertise whenever it's required.

Meet Jonny

Don't just take our word for it, Jonny Pennick, Associate Planning Consultant at Capita talks about the support his team is providing to our valued local authority clients.



How are you supporting local authorities Jonny?

My team are supporting customers in different ways, whether it's for a one off project or longer-term capacity. For example, we have been working alongside a local authority in Greater Manchester for over eight years now, providing a wide variety of services from development management, planning policy and planning enforcement capacity. Our expertise has played an important role in shaping the future of the area, ensuring development delivers against the Council's strategic and place objectives. The capacity support provided has been well received by the Council's senior management team and has helped the Council to meet its statutory requirements and to meet government performance targets.

Can you work anywhere?

Yes, we work anywhere in the UK. We can deliver services remotely through our network of shared service centres or work on-site, alongside an existing local authority planning team.

Why do you think a planning resilience approach is appealing to local authorities?

Planning workloads change frequently but recruiting and training temporary resources require investment and time. Our planning resilience model offers a different approach, where local authorities can immediately access a pool of qualified professionals across a range of specialisms, to support them when they need it most. It is also more flexible and cost effective, as the service can be switched on and off as required. As we are listed on a number of public procurement frameworks, it also makes it quick and simple for councils to work with us.

Tell us something people may not know about Capita's planning resilience service

Over 100 councils use our planning resilience service and we recently won 'Team of the Year' at the National Planning Awards.

Find out more

For more information or a no obligation consultation on accessing additional capacity for your council, please contact Andy Foster.

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